

# The Duke's Head | Covid-19 Policy

We are pleased to announce that we are once again open and we want to reassure you that we are putting measures in place

In line with Government guidance on social distancing we will be operating with a reduced number of tables so availability will be limited. Please do plan ahead as time slots do fill up quickly.

We are following Government guidance on social gatherings and we ask that our customers adhere to these guidelines. We are taking table bookings for **up to a maximum of 6 people** and the group must be limited to the members of **two households**.

**We are only taking bookings for inside restaurant tables.** If the sun is shining and you would like to dine outside, please call us that morning and we can transfer your booking to the garden. Due to the unpredictable nature of British summers we will not be taking advance bookings for the garden.

When you arrive for your reservation **please wait at the signposted point to be seated** by a member of our team. You are still welcome to arrive early for a drink but while social distancing is in place these will be served at your table or in the garden.

Due to the capacity of the kitchen **we will not be accepting customers wishing to dine without a reservation.** This applies both in the restaurant and the garden.

There are a **limited number of drinking-only tables in the bar.** Due to the size of this space we cannot accommodate groups bigger than 4 people. These tables will be allocated on a first come, first served basis. Once these tables are full, we do have some benches in the garden that are under cover.

For those visiting to enjoy the garden, **we will not serve drinks to groups larger than 6 people** – this is regardless of the combined size of two households. Garden benches will be offered on a first come, first served basis. Before ordering drinks, you will need to ensure there is a bench available as we will ask you for a table number.

We are temperature checking all team members before they enter the building and will not be allowing them to work if they or a family member has been displaying symptoms. We ask that you too exercise the same cautionary approach by not coming into The Duke's if you believe you, or anyone you have been in contact with are displaying symptoms.

Alongside our usual meticulous cleaning systems, we have also placed **sanitising stations** for your use. We ask that you use these wherever they are placed.

All team members will continue with their usual regular hygiene training. Hand washing every 15 minutes and between individual table services and moving rooms. They will be wearing appropriate face coverings to welcome you and during service for all our extra safety.

**We are not accepting any cash payments. Card or contactless only.**

Please do not hesitate in contacting us if you would like any further information regarding these procedures. Thank you for your support and co-operation.

