

# The Duke's Head | Tier 2 Policy

In line with Government guidance on social distancing we will be operating with a reduced number of tables so availability will be limited. Please do plan ahead as time slots do fill up quickly.

We are following Government guidance on social gatherings and we ask that our customers adhere to these guidelines. In order to comply with the **Tier 2 restrictions**, we will only be able to take reservations for parties who form **one household/support bubble only**. This is the people you currently live with; **it does not mean one family**.

**Please note that childcare bubbles are not the same as support bubbles. According to the gov.uk website: 'you must not meet socially with your childcare bubble'.**

We will not be taking reservations in advance for multiple households who wish to dine outside. These groups must not exceed six guests, be socially distanced and are subject to the same substantial meal conditions.

**Alcoholic drinks may only be ordered if accompanied by a substantial meal. Alcoholic drink orders will only be taken at the same time as ordering your meal. A substantial meal is not a bag of crisps or a portion of chips, no matter how 'small' you claim your appetite to be.**

Once you have finished your main meal, you will be permitted to order one more alcoholic drink with dessert. No more alcoholic drinks will be served after this point, you are however welcome to order a tea, coffee or soft drink.

**From 23<sup>rd</sup> – 27<sup>th</sup> December up to three households may meet in a private residence. This does not include a pub or restaurant. Please do not try to make reservations for multiple households during this time.**

Face covering are still compulsory when entering the building and must be worn whenever you are not seated at your table.

**We are not accepting any cash payments. Card or contactless only.**

We are temperature checking all team members before they enter the building and will not be allowing them to work if they or a family member has been displaying symptoms. We ask that you too exercise the same cautionary approach by not coming into The Duke's if you believe you, or anyone you have been in contact with are displaying symptoms.

Alongside our usual meticulous cleaning systems, we have also placed sanitising stations for your use. We ask that you use these wherever they are placed.

All team members will continue with their usual regular hygiene training. Hand washing every 15 minutes and between individual table services and moving rooms. They will be wearing appropriate face coverings to welcome you and during service for all our extra safety.

Please do not hesitate in contacting us if you would like any further information regarding these procedures. Thank you for your support and co-operation.